

*acerpure*



**acerpure aqua**  
Hot & Cold Water Purifier User Manual

Model : WP743-60W

*acerpure*

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## Safety Instructions

### Prohibition

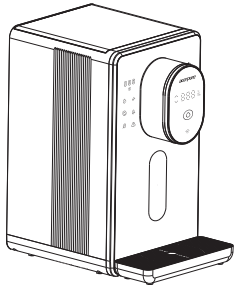
1. Do not move the product at will. If you need to move it for any reason, please empty the water in the tank before moving.
2. Do not add turbid tap water, ice cubes or other liquids such as milk, juice, etc., to the water tank.
3. Do not put the water outlet deep inside the cup when receiving water to avoid the danger of the water outlet being blocked by boiling water.
4. Do not suspend the water container. Place it on a flat surface.

### Note

1. This product is for family and office use. Do not use it for other purposes.
2. Check whether the power cable and plug are damaged before use. Please do not bend or pull the power cord to avoid poor contact. If the power cable is damaged, it must also be replaced by authorized repair personnel in order to avoid danger.
3. Before use, please check if the voltage matches the label on the product and do not use the universal socket with other electrical appliances at the same time.
4. Switch off the power before unplugging the plug. Do not touch the power plug with wet hands in order to prevent the danger of electric shock.
5. To avoid danger, please place the product on a flat surface (the tilt angle of the surface should not be more than 10°).
6. Stop using the product when the inlet water temperature or ambient temperature is below 5°C or above 38°C.
7. After taking higher temperature water or taking lower temperature water immediately, the water temperature may be higher when it just comes out. Please use it carefully to avoid burns.
8. When the tap water used does not meet the government's tap water standards (e.g., large sediment content, TDS exceeds the standard), the filter life of this product may be shortened as a result.
9. This product is not intended for use by users (including children) with physiological, perceptual, mental ability, experience or knowledge deficiencies unless used safely under the supervision or guidance of the person responsible for their safety.
10. Unplug the power plug if this product is not used for an extended period of time. Especially when there are emergencies such as thunder and lightning, earthquakes or fires, please switch off the power and unplug the power plug immediately.
11. This product only requires external cleaning and maintenance; do not clean the surface with rough cleaning tools, and do not rinse it with water directly.
12. This product may not be repaired or modified by repairers who are not authorized by our company. If you discovered any abnormalities such as noises, smoke or strange odors, please switch off the power immediately, unplug the power plug and contact customer service personnel.
13. Please refer to the company information at the end of this manual on how to contact customer service.
14. This product has been tested before leaving the factory. If there is some vapor inside the product, it is a normal phenomenon.
15. Please be sure to use the original filter to ensure stable quality and product warranty.

## Product Configuration and Structure

Main Unit



Filters

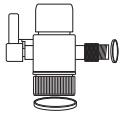


User Manual + Warranty Card + Bottom leak-proof spare parts



\*The parts have been already installed in machine and spare ones are provided for potential loss or wear.

Diverter + gasket



Inner thread M22/outer thread M24 adapter + gasket



Anti-drop clip \*4



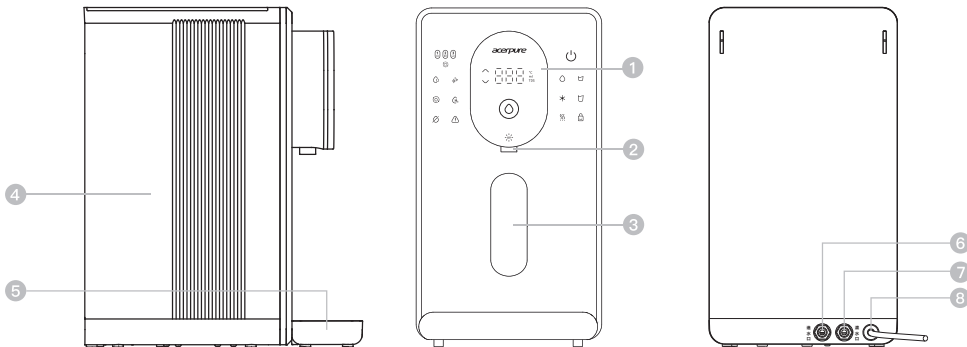
Water outlet pipe sucker



DN8 PE water pipe \*2



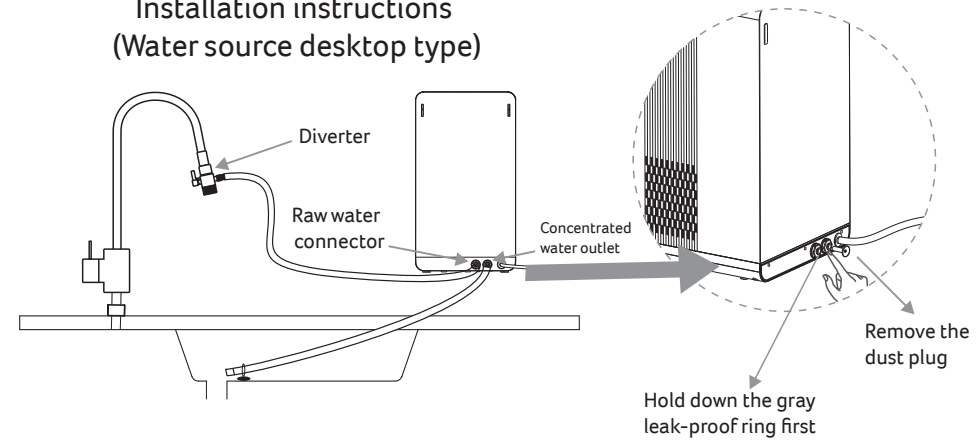
## Product Structure



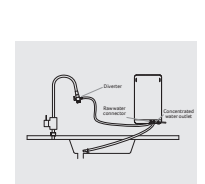
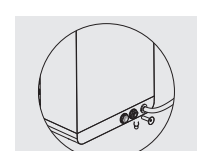
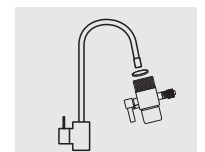
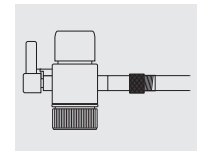
- 1 Display Panel
- 2 Water Outlet
- 3 Transparent Hydrogen Water Window
- 4 Main Unit
- 5 Water Case
- 6 Raw water connector
- 7 Concentrated water connector
- 8 Power cord

Thank you very much for purchasing this product. Please make sure to read this manual carefully, use this product correctly, and store it properly

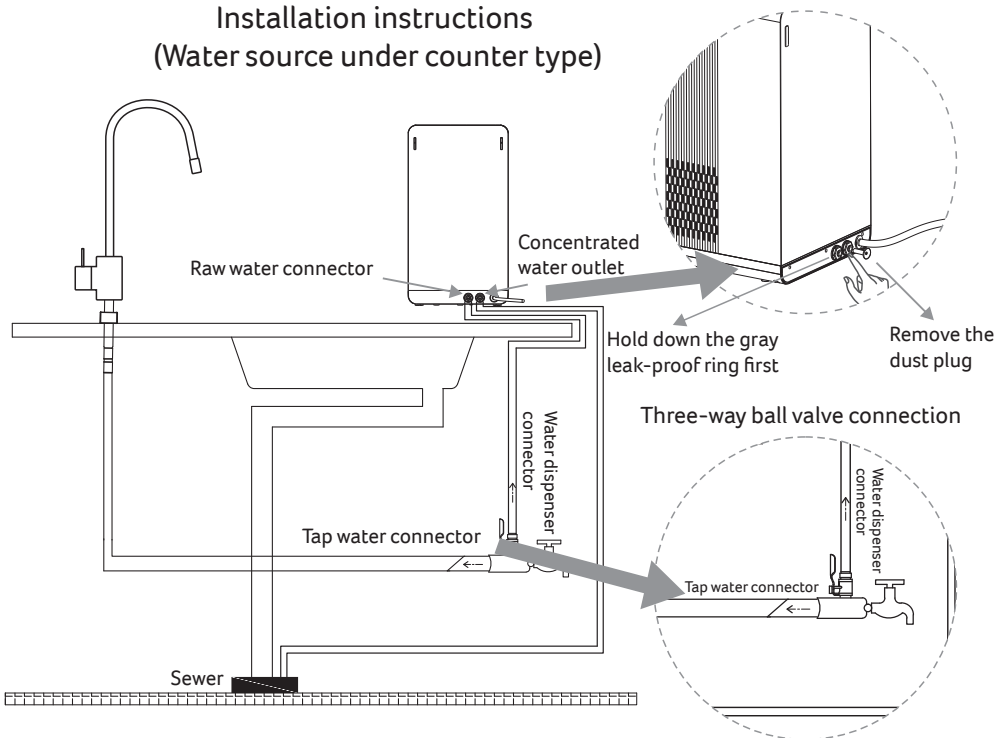
## Installation instructions (Water source desktop type)



1. After removing the product from the package, place it on a flat location such as the table top or cabinet countertop.
2. When connecting the water inlet pipe to the diverter, the waterproof nut must be placed on the DN8 PE water pipe first, and push the water pipe to the bottom; when the DN8 PE water pipe head slightly deforms, it means that it has reached the bottom, then lock the waterproof nut.
3. Remove the aerator from the faucet and install the diverter (including gasket) instead, then connect the other end of the PE water pipe to the water inlet behind the Main Unit.
4. Hold down the gray leak-proof ring first when connecting the water inlet pipe to the water inlet, and remove the dust plug. Then connect the DN8 PE water pipe, and insert the anti-drop clip.
5. Connect the water outlet pipe to the concentrated water outlet and install the anti-drop clip, and attach the sucker to the side wall of the sink.



## Installation instructions (Water source under counter type)



1. After removing the product from the package, place it on a flat location such as the table top or cabinet countertop with the installation tools.

(You must prepare your own installation tools; recommended tools include an adjustable wrench, pliers, diagonal pliers, Phillips and flat-head screwdrivers)

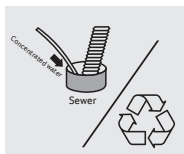
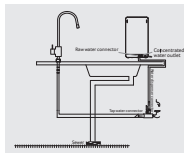
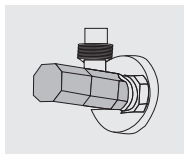
2. Take out the three-way water inlet ball valve \*Note 1 Install it on the corner valve, connect the PE water pipe, and install it at the water inlet behind the Main Unit. (Note: The PE water pipe must be inserted tightly)

3. Connect the water pipe by following the schematic diagram for tabletop installation.

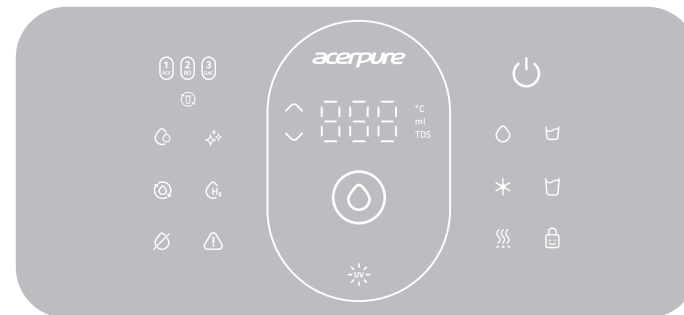
(As shown in the figure to the right and the installation instruction diagram)

4. The concentrated water can be discharged directly into the sewer or recycled.

\*Note 1 The three-way ball valve is an optional purchase component



## Display Panel and Function Buttons Introduction



Function buttons



### -Filter reset button-

After replacing the filter, please press and in power on mode, hold this button for 3 seconds to enter the filter selection mode, then select the filter you want to replace, and finally press and hold it for 3 seconds to confirm the completion of the filter reset.



### -Smart wash button-

Use this button to wash and drain the internal water circuit and water tank. Quick press: The current TDS value is displayed at the middle of the panel Press and hold for three seconds: Smart wash starts, and the wastewater is discharged from the outlet after three minutes. Please make sure to prepare water containers in advance to receive water.



### -Normal temperature water-

Water temperature can be adjusted to normal temperature by this button before water is dispensed.



### -Cold water-

Before dispensing, the water temperature can be adjusted to cold water by this button.



### -Hot water-

Before dispensing, the water temperature can be adjusted to hot water by this button.



### -Up and down adjustment buttons-

Touch this button to select to display water temperature, water volume or TDS value and adjust water temperature and volume within a limited range



### -Power button-

You can start or stop using this product. \*In standby mode, please press and hold for 2 seconds to turn on the product, and in power on mode, you can press and hold for 2 seconds to enter standby mode.



### -Direct water dispense button-

You can use this button to preset the normal temperature water dispensing, and with the predetermined water volume mode, when the water dispensing exceeds 500ml, the water dispensing will be stopped automatically.



### -Small cup volume water dispense button-

You can use this button to dispense water in a small cup volume (150ml by default).



### -Large cup volume water dispense button-

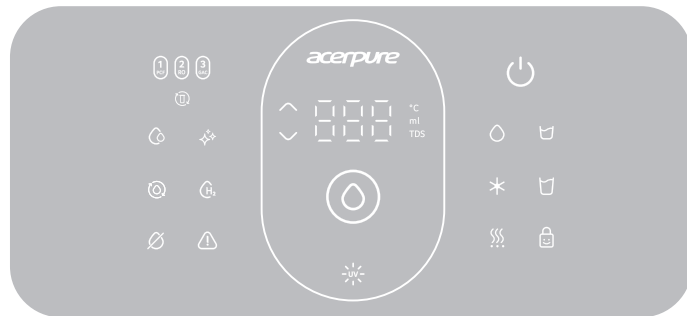
You can use this button to dispense water in a large cup volume (300ml by default).



### -Child lock-

It is designed to prevent burns. When taking hot water, you need to press the child lock first and then press the corresponding water temperature.

## Display Panel and Function Buttons Introduction



### | Indicators |

#### -Filter life indicator-

You can check the status of the filter life by this indicator. When the indicator light is orange, it means that only 20% of the filter life is left. When the indicator light is red, it means that the filter is exhausted and needs to be replaced immediately.



#### -Malfunction indicator-

When the malfunction indicator is on, please see page 10 for troubleshooting or contact acerpure customer service.

#### -Water purification indicator-

You can use this indicator to check the status of the water dispenser's water production. When the indicator is on, it means that water filtration is in progress.

#### -UV light-

You can check the working status of the water purification system by using this light. When the light blinks, it means the UV sterilization is in progress, and when it is off, it means the sterilization is finished.

#### -Water change indicator-

This indicator only applies to the WP742-40W model.

#### -Hydrogen production indicator-

You can check the working status of the hydrogen production system by using this light. When the light is on, it means the hydrogen production is in progress, and when it is off, it means the hydrogen production is finished.

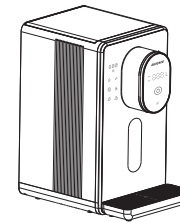
#### -Out of water indicator-

When this light is on, it means that the water tank is out of water, so you need to wait until the water production is finished before you can take water.

## Operating Instructions

### First time use

- 1 Please place the product on a table or a flat area for smart wash and drainage and pay attention to the maximum water level of the product.




- 1 Complete the installation of the Main Unit by following the installation instructions on Page 4 or 5.
- 2 After inserting the plug, please press and hold the power button for 2 seconds to turn on the product.





- 3 Press and hold the smart wash button for cleaning, place a water container (such as a bucket) at the water outlet and wait for about 6-10 minutes for the cleaning to complete, and then it will start producing water again automatically; it can be used normally after water production is complete (It is recommended to clean it 1-2 times when using for the first time, then clean it once every two weeks under regular use).

### Regulate water temperature

Normal temperature water dispense

Please press  Direct water dispense button on the panel for normal temperature water.

Cold water dispense

Please press  Cold water on the panel, and then press  Direct water dispense button directly for cold water dispensing. (Press and hold the cold water button for 5 seconds to turn off the cold water production, and press again for 5 seconds to turn on the cold water production)

## Operating Instructions

### Regulate water temperature

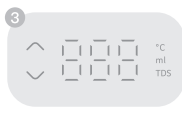
Hot water dispense



Please press the child lock to unlock and then press the hot water button. There are three hot water temperatures. (70°C, 85°C and 95°C by default)



Please press the direct water dispense button for hot water that meets your temperature requirements.



To adjust the water temperature: select a water temperature range and adjust the value by the up and down buttons

Preset water temperature	70°C	85°C	95°C
Adjustment range	40~95°C		

! Please note that there is a fixed range for hot water temperature adjustment. Please see this table for the range.



Adjust the preset value of hot water temperature: Unlock first, touch the hot water button and select a hot water section. Press and hold the hot water button for three seconds to enter the setting mode. Use the up and down buttons to adjust the preset value. After selection, stop the action for three seconds. The machine is now set up and will stop flashing.

### Regulate water dispensing volume

Small cup volume water dispense



1 For the predetermined water volume of 150ml, select the small cup volume of water and then select the water temperature.



2 Select the small cup volume of water and then press the up and down buttons to adjust the water volume in units of 50ml (volume range: 150~500ml); after the adjustment, press the direct water dispense button to dispense the water.



1 For the predetermined water volume of 300ml, select the large cup volume of water and then select the water temperature.

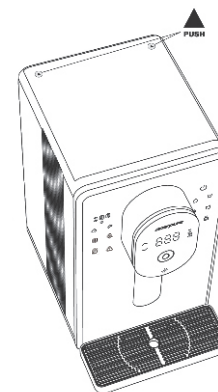


2 Select the large cup volume of water and then press the up and down buttons to adjust the water volume in units of 50ml (volume range: 150~500ml); after the adjustment, press the direct water dispense button, and you can dispense the water.

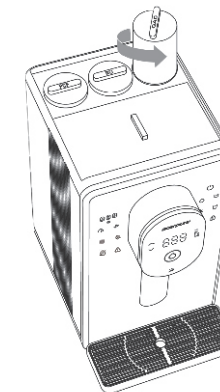
## Operating Instructions

### Filter Replacement

! Turn off the power and unplug the product before replacing the filter.

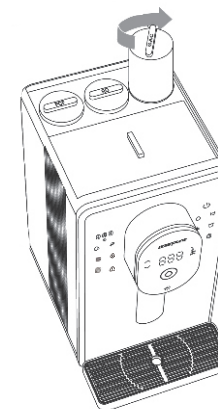


1 Press the **PUSH** button and the water tank cover of the dispenser will pop open automatically.



2 Turn the filter out counterclockwise and pull it upward.

### Filter Installation



1 Install a new filter and fasten it clockwise to the end.



2 Press and hold the reset button for 3 seconds, then touch the reset button to select the corresponding filter, and finally press and hold for 3 seconds to complete the reset.

## Filter function and replacement cycle

Abbreviation of filter	Type of filter	Recommended replacement cycle
PCF	PP activated carbon rod composite filter	6-12 months
RO	Reverse osmosis filter	12-24 months
GAC	Rear composite filter	6-12 months

## Restricted Substance Content Labeling

Equipment name: Ice, warm, instant hot water purifying dispenser		Model number (form): WP743-60W				
Unit:	Restricted substances and their Chemical Symbols					
	Lead (Pb)	Lead (Pb)	Cadmium (Cb)	Hexavalent chromium (Cr+6)	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
Power Cable Set	O	O	O	O	O	O
Power Cable	O	O	O	O	O	O
Printed Circuit Board	O	O	O	O	O	O
Power Supply	O	O	O	O	O	O
Plastic Components	O	O	O	O	O	O

1. Exceeds "0.1 wt %" and "exceeds 0.01 wt %" means that the percentage of restricted substances exceeds the reference value.
2. "O" means that the percentage of the restricted substance does not exceed the reference value.
3. "\_" means that the restricted substance is an excluded item.

## Before Seeking After-sales Service

If you discovered that the product malfunctioned, please check the following items before contacting customer service.

Problem	Possible cause	Solution
Product does not turn on	Is the power plug plugged in the socket properly?	Please plug the power plug for this product in the socket correctly.
Product cannot discharge water	Check the water pipe; is water supplied normally?	Please contact an external maintenance personnel.
	Is the filter blocked because it is too dirty?	Please verify the condition of the filter, and clean or replace the filter in a timely manner.
Product water discharge amount is too small	Is the filter too dirty or exceeding the use time for a replacement?	Please verify the condition of the filter, and clean or replace the filter in a timely manner.
The taste is not satisfactory	Is the filter too dirty or exceeding the use time for a replacement?	Please verify the condition of the filter, and clean or replace the filter in a timely manner.
Water seepage at the screw connection	Have the parts on the machine been disassembled by yourself?	Please contact acerpure customer service.
	Are the silicone seals in the water seepage area aged or damaged?	
Electricity leakage or product body with electricity	Is the product placed on an unstable surface or is there a water leak in the machine?	Please make sure the product is placed on a surface counter and check its water leakage
Product cannot produce hot water	Is the power plug plugged in the socket properly?	Please plug the power plug for this product in the socket correctly.
Product cannot produce cold water	Is the power plug plugged in the socket properly?	Please plug the power plug for this product in the socket correctly.
Product cannot produce hydrogen	Has the hydrogen production been completed or has the transparent water tank been free of bubbles?	Please contact acerpure customer service.
	Is there any water in the small water tank?	

## Malfunction Code Description

Code	Possible cause	Solution
E1	If the water production does not stop for 90 minutes, the malfunction light will turn on and E1 will be displayed in the numeric area of the LED.	1. When the filter is dirty, resulting in poor water production efficiency, it is recommended to replace with a new filter. 2. Please check if the filter is properly installed. 3. Please check if the water tank is properly installed.
E2	When the water inlet circuit malfunctions, the malfunction light will turn on and E2 will be displayed in the numeric area of the panel.	Please contact acerpure customer service.
E3	When the water temperature thermal resistance is open, the malfunction light will turn on and E3 will be displayed in the numeric area of the panel.	Please contact acerpure customer service.
E4	When the inlet water temperature is in the range of 0-1°C, the malfunction light will turn on and E4 will be displayed.	Please use water that is 5-38°C.
E6	Heating circuit board malfunction is detected.	Please contact acerpure customer service.
E7	The heating element temperature is too high.	Please stop using the heater first and wait for the temperature to decrease. Then, it will automatically return to normal.

## Product specifications

Product name	Ice, warm, instant hot water purifying dispenser
Product model	WP743-60W
Rated voltage	110V/60HZ
Rated power	1500W
Working water pressure	0.4~0.8Mpa
Inlet water pressure	0.1~0.4Mpa
Suitable water temperature	5~38°C
Net amount	9.6 kg
Product dimensions	360x240x430mm
Country of origin	China

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## Company information

*acerpure*

[www.acerpure.com](http://www.acerpure.com)



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## 安全指示

### 禁止

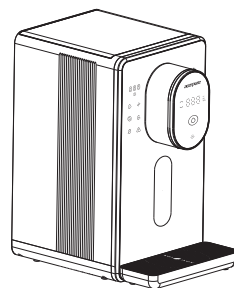
1. 請勿隨意移動本產品。若有移動需求，請將水箱裡的水排空後再進行移動。
2. 請勿在水箱中加入混濁的自來水、冰塊以及其他液體，例如牛奶、果汁等。
3. 請勿在接水時將出水口深入杯口內，以免開水堵住出水口而產生危險。
4. 請勿將接水盒懸空放置，請將接水盒放置在平坦檯面上。

### 注意

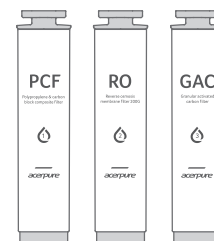
1. 本產品為家庭、辦公室使用。請勿用於其他用途。
2. 使用前，須先檢查電源線以及插頭是否有破損。電源線請勿曲折、拉扯，以免接觸不良。若電源線損壞時，也須由已授權之維修人員加以更換以避免危險。
3. 使用前，請先檢查電壓是否與本產品電壓標籤上之標示相符，並請勿使用萬用插座與其他電器同時使用。
4. 拔掉插頭前，請先關閉電源。請勿溼手觸碰電源插頭，以避免觸電的危險。
5. 為避免危險，請將本產品放置在平坦的檯面上（檯面傾斜角度不大於10°）。
6. 當進水溫度或環境溫度低於5°C或高於38°C時，請停止使用本產品。
7. 在取用較高溫度水後，或要馬上取用低水溫的水，剛出來的水溫可能會較高，請小心使用，以避免燙傷。
8. 當使用的自來水不符合政府的自來水標準時（例如水中泥沙含量大、TDS超標），本產品的濾網壽命可能會因此而減短。
9. 本產品不預期供生理、感知、心智能力、經驗或知識不足的使用者（包含孩童）使用，除非在對其負有安全責任的人員之監護或指導下安全使用。
10. 若長時間不使用本產品，請將電源插頭拔下。尤其是在打雷、閃電、地震、火災等緊急異常情況時，請立即關閉電源，並拔起插頭。
11. 本產品只需做一般外部性清潔保養，請勿使用表面粗糙的清洗工具，也請勿直接用水沖洗。
12. 未經本公司授權之維修人員，不得自行修理或改造本產品。若您發現任何異常的現象，如噪音、煙霧或是異味，請立即關閉電源，拔下插頭並聯繫客服人員。
13. 客服聯絡方式，請見本說明書最後的公司資訊。
14. 本產品出廠前經過出水測試，若產品內部有部分水氣屬於正常現象。
15. 請務必使用原廠濾芯以確保品質穩定與產品保固。

## 產品配備與結構

### 主機



### 濾芯

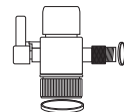


### 說明書+保證卡+底部防漏備品



\*底部防漏備品內零件原先整機已加裝，為防止遺失耗損而提供。

### 分流器+墊圈



### 內牙22/外牙M24轉接頭+墊圈



### 防落夾\*4



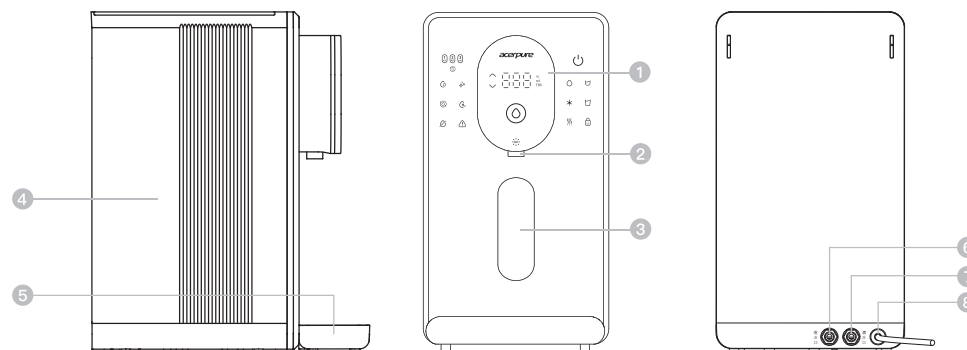
### 出水管吸盤



### 2分PE水管\*2



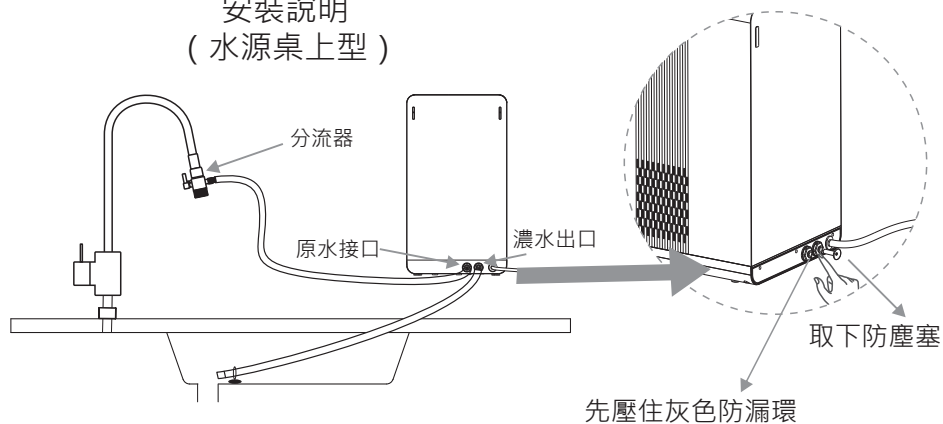
## 產品結構



- 1 顯示面板
- 2 出水口
- 3 透明氫水視窗
- 4 主機
- 5 接水盒
- 6 原水接口
- 7 濃水接口
- 8 電源線

非常感謝您購買本產品，請務必詳閱本使用手冊，正確使用本產品，並妥善保存

## 安裝說明 (水源桌上型)



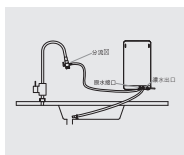
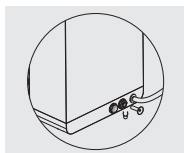
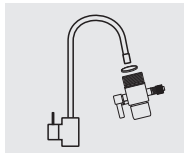
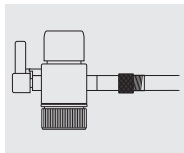
1. 把產品從包裝箱取出後，擺在桌面上或櫥櫃檯面等平整的地方。

2. 進水管連接分流器時，須將防水螺帽先套至2分PE水管上，將水管推至底部，2分PE管頭些微變形表示安裝到底，隨後將防水螺帽鎖上。

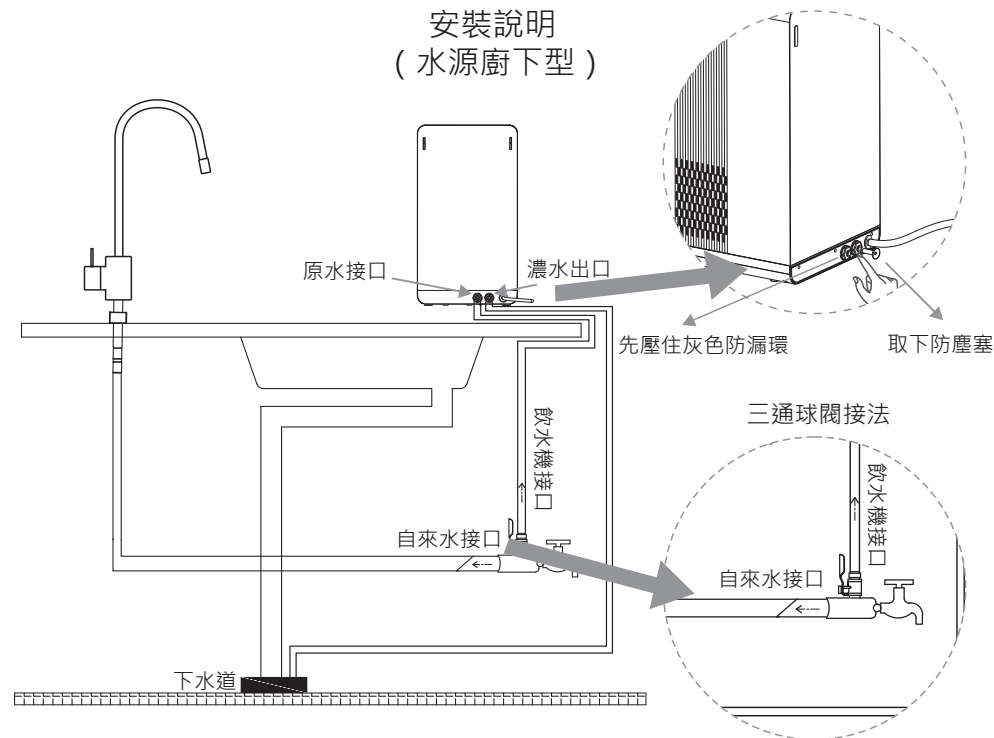
3. 將水龍頭的起波器取下，改安裝分流器（含墊片），將PE水管的另一端安裝在主機後方的進水口。

4. 進水管連接進水口時，需先壓住灰色防漏環後，取下防塵塞。再連接2分PE管，並插入防落夾。

5. 將出水管連接至濃水口並裝上防落夾，並將吸盤貼附至水槽側壁。



## 安裝說明 (水源廚下型)



1. 把產品從包裝箱取出後，與安裝工具一起擺在桌面上或櫥櫃檯面等平整的地方。

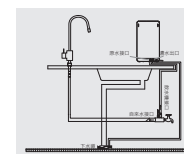
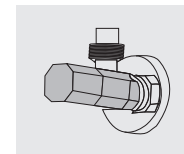
(安裝工具需自備，建議工具為活動板手、老虎鉗、斜口鉗、十字&一字螺絲起子)

2. 取出進水三通球閥\*註1，安裝在角閥上，連接PE水管，安裝在主機後方的進水口。(注意：PE水管要插緊)

3. 按照台上安裝示意圖進行水管連接。  
(如右圖以及安裝說明指示圖)

4. 濃水可直接排到下水道或回收利用。

\*註1三通球閥為額外加購件



## 顯示面板與功能鍵介紹



| 功能鍵 |



### -濾芯重置鍵-

更換濾芯後，請於開機狀態長按此鍵3秒進入濾芯選擇模式，再點選至所要更換的濾芯，最後長按3秒以確認完成濾芯重置。



### -電源鍵-

您可以開始或停止使用本產品。  
\*待機情況下，請長按2秒進行開機，開機情況下則可長按2秒進入待機狀態。



### -直接出水鍵-

您可藉由此鍵進行預設的常溫水出水，並搭配定量出水模式，當出水超過500ml時，將自動停止出水。



### -小杯水量出水鍵-

您可藉由此鍵進行小杯水量（預設150ml）出水。



### -大杯水量出水鍵-

您可藉由此鍵進行大杯水量（預設300ml）出水。



### -兒童鎖-

為防止燙傷設計，取熱水時，需要先按兒童鎖再按對應水溫。



### -智能清洗鍵-

藉由此鍵對內部水路，水箱進行沖洗並排水。  
短按一下：面板中間顯示即刻TDS數值長按三秒：開始進行智能清洗，三分鐘後由出水口排出廢水，請務必事先準備接水皿器。



### -常溫水-

出水前，可藉由此鍵調整水溫為常溫水。



### -冰水-

出水前，可藉由此鍵調整水溫為冰水。



### -熱水-

出水前，可藉由此鍵調整水溫為熱水。



### -上下調整鍵-

輕觸此鍵，可點選呈現水溫，水量或TDS數值並可在限定範圍內調整水溫以及水量。

## 顯示面板與功能鍵介紹



| 指示燈 |



### -減芯壽命指示燈-

您可藉由此指示燈確認濾芯壽命狀態，當指示燈亮橘燈時，代表壽命僅剩20%當指示燈亮紅燈時，代表濾網消耗完畢，需即刻更換濾網。



### -製氫指示燈-

您可藉由此指示燈確認飲水機製氫系統的工作狀態，當指示燈亮時表示正在製造氫氣，熄滅則表示製氫完成。



### -缺水指示燈-

當此燈亮起時，代表為淨水箱缺水狀態，此時需等待製水完成後，才可進行取水。



### -故障指示燈-

當故障燈亮時，請見第10頁故障說明排解，或連繫acerpure客服人員。



### -淨水指示燈-

您可藉由此指示燈確認飲水機製水狀態，當指示燈亮時代表正在進行過濾水動作。



### -UV燈-

您可藉由此指示燈確認飲水機淨水系統的工作狀態，當指示燈閃爍時表示正在執行UV滅菌，熄滅則表示滅菌完畢。



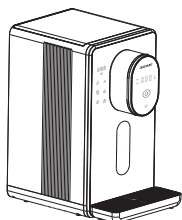
### -換水指示燈-

此指示燈僅適用於WP742-40W之型號機種。

## 操作說明

### 初次使用

❗ 請將產品放置在桌面或平整的地方，進行智能清洗排水，並注意產品最高水位。



❶ 依照Page 4 or 5的安裝說明，完成主機安裝。



❷ 插上插頭後，請長按電源鍵2秒進行開機。



❸ 長按智能清洗鍵進行沖洗，請在出水口放置接水容器（如水桶），等待約6-10分鐘待沖洗結束後，即開始重新自動制水，制水結束後可以正常使用（首次使用建議清洗1-2次，定期使用下建議每兩週清洗1次）。

### 調節出水溫度

常溫出水

請按面板上的 ⊙ 直接出水鍵，即可進行常溫出水。

冰水出水

請按面板上的 ✱ 冰水，再直接按下 ⊙ 直接出水鍵可進行冰水出水。  
（長按冰水鍵5秒，可關閉製冷；再按5秒，可打開製冷）

## 操作說明

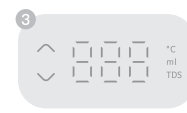
### 調節出水溫度



請先按下兒童鎖鍵解鎖，再按下熱水鍵，熱水水溫共有三段。  
（預設水溫70°C、85°C及95°C）



請按下直接出水鍵，即可進行符合您溫度需求的熱水出水。



欲調整出水水溫：選定一個水溫段數，並藉由上下鍵調整數值。

熱水出水

預設水溫	70°C	85°C	95°C
調整範圍	40~95°C		

❗ 請注意，熱水水溫調整上有固定的範圍，水溫範圍請見此表。



調整熱水水溫預設值：先解鎖，輕觸熱水鍵並選定一個熱水水段，長按熱水鍵三秒進入設定模式，利用上下鍵調整預設值，選定後，停止動作三秒，機器即設定完成並停止閃爍。

### 調節出水量

小杯水量出水



❶ 定量出水150ml，點選小杯水量後再點選水溫。



❷ 點選小杯水量後按上下鍵可以50ml為單位調整水量（水量範圍：150~500ml），調整完畢後按下直接出水鍵，即可進行出水。

大杯水量出水



❶ 定量出水300ml，點選大杯水量後再點選水溫。

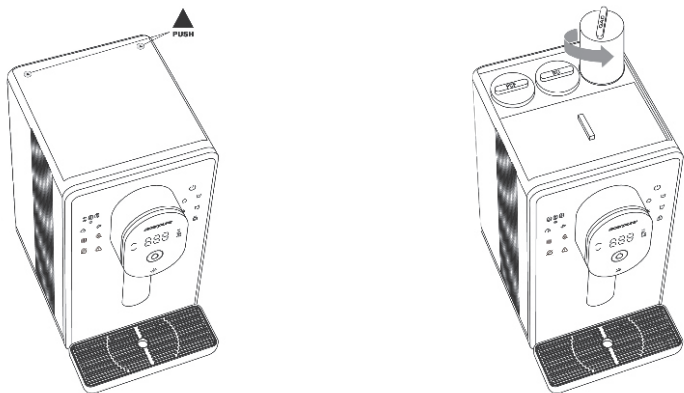



❷ 點選大杯水量後按上下鍵可以50ml為單位調整水量（水量範圍：150~500ml），調整完畢後按下直接出水鍵，即可進行出水。

## 操作說明

### 濾芯更換

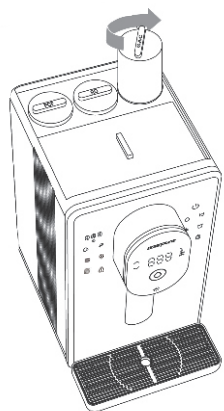
❗ 請將本產品電源關閉並拔掉插頭後，再進行濾芯更換。



❶ 請按下  按鈕，飲水機的水箱蓋會自動彈開。

❷ 將濾芯以逆時針方式旋轉出來，再向上拔出濾芯。

### 濾芯安裝



1 PCF    2 RO    3 GAC



❶ 裝入全新的濾芯，並以順時針方式到底控緊。

❷ 請先長按重置鍵3秒，再輕觸重置鍵選擇對應的濾芯，最後再長按3秒完成復位。

## 濾芯功能與更換週期

濾芯簡稱	濾芯種類	建議更換週期
PCF	PP活性炭棒複合濾芯	6-12 個月
RO	逆滲透濾芯	12-24 個月
GAC	後置複合濾芯	6-12 個月

## 限用物質含有情況標示

設備名稱：冰溫瞬熱濾淨飲水機		型號（形式）：WP743-60W				
單元：	限用物質及其化學符號					
	鉛(Pb)	鉛(Pb)	鎳(Cb)	六價鉻(Cr+6)	多溴聯苯(PBB)	多溴二苯醚(PBDE)
電源線組	○	○	○	○	○	○
電源線材	○	○	○	○	○	○
印刷電路板	○	○	○	○	○	○
電源供應器	○	○	○	○	○	○
塑料件	○	○	○	○	○	○

1. 超出“0.1 wt%”及“超出0.01 wt%”係指限用物質之百分比含量超出百分比含量基準值。
2. “○”係指該項限用物質之百分比含量未超出百分比含量基準值。
3. “\_”係指該項限用物質為排除項目。

## 尋求售後服務之前

若發現產品有故障的問題，在連絡客服之前，請先檢查以下事項。

問題	可能原因	解決方式
產品無法開啟	電源插頭是否未插妥在插座上？	請正確將本產品插頭插入插座。
產品無法出水	檢查自來水管，是否正常輸水？	請洽外部維修人員。
	濾芯是否因為太髒而有堵塞情形？	請確認濾芯狀況，並適時清洗或更換濾芯。
產品出水量太小	濾芯是否太髒或超出使用的時間為更換？	請確認濾芯狀況，並適時清洗或更換濾芯。
口感不理想	濾芯是否太髒或超出使用的時間為更換？	請確認濾芯狀況，並適時清洗或更換濾芯。
螺絲接口處滲水	機器上的零組件是否自行拆卸過？	請洽acerpure客服人員。
	滲水處的硅膠密封圈是否有老化或損壞？	請確認產品放置檯面和漏水情形。
漏電或產品機身帶電	產品是放置在不平穩的檯面或是機器有漏水？	請正確將本產品插頭插入插座。
產品無法製熱	電源插頭是否未插妥在插座上？	請正確將本產品插頭插入插座。
產品無法製冷	電源插頭是否未插妥在插座上？	請洽acerpure客服人員。
產品無法製氫	製氫是否已完成或透明水箱一直沒有泡泡？	
	小水箱是否還有水？	

## 故障代碼說明

代碼	可能原因	解決方式
E1	若持續製水90分鐘未停止製水，故障燈亮起並在LED數字區顯示E1。	1. 濾芯髒污導致製水效率差，建議更換新的濾芯。 2. 請檢查濾芯是否有正確安裝。 3. 請檢查水箱是否有正確安裝。
E2	進水器電路故障，故障燈亮起並在面板數字區顯示E2。	請洽acerpure客服人員。
E3	出水溫度熱敏電阻開路，故障燈亮起並在面板數字區顯示E3。	請洽acerpure客服人員。
E4	當進水溫度為0-1°C範圍，故障燈亮起並顯示E4。	請使用5-38°C的水。
E6	檢測到加熱電路板故障。	請洽acerpure客服人員。
E7	發熱體溫度太高。	請先暫停使用，待溫度降低後即自動恢復正常。

## 產品規格

產品名稱	冰溫瞬熱濾淨飲水機
產品型號	WP743-60W
額定電壓	110V/60HZ
額定功率	1500W
工作水壓	0.4~0.8Mpa
進水壓力	0.1~0.4Mpa
適用水溫	5~38°C
淨量	9.6 kg
產品尺寸	360x240x430mm
產地	中國

## 公司資訊

*acerpure*

[www.acerpure.com](http://www.acerpure.com)

客服專線 | 0800-520-555