

acerpure



acerpure aqua

Hot & Cold Water Purifier User Manual

Model : WP742-40W

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Safety Instructions

Prohibition

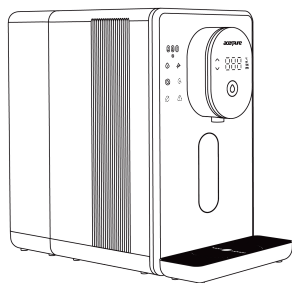
1. Do not move the product at will. If you need to move it for any reason, please empty the water in the tank before moving it.
2. Do not add turbid tap water, ice cubes or other liquids such as milk, juice, etc., to the water tank.
3. Do not put the water outlet deep inside the cup when receiving water to avoid the danger of the water outlet being blocked by hot water.
4. Do not suspend the water container. Place it on a flat surface.

Note

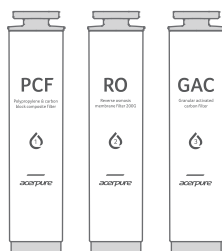
1. This product is for family and office use. Do not use it for other purposes.
2. Please make sure the power cable are not damaged before use and do not bend or pull the power cord to avoid poor contact. If the power cable is damaged, it must also be replaced by authorized repair personnel in order to avoid danger.
3. Before use, please check if the voltage matches the label on the product and do not use the universal electrical outlet with other electrical appliances at the same time.
4. Switch off the power before unplugging the plug. Do not touch the power plug with wet hands to prevent the danger of electric shock.
5. To avoid danger, please place the product on a flat surface (the tilt angle of the surface should not be more than 10°).
6. Stop using the product when the inlet water temperature or ambient temperature is below 5°C or above 38°C.
7. After taking higher temperature water or taking lower temperature water immediately, the water temperature may be higher when it just comes out. Please use it carefully to avoid burns.
8. When the tap water used does not meet the government's tap water standards (e.g., large sediment content, TDS exceeds the standard), the filter life of this product may be shortened as a result.
9. This product is not intended for use by users (including children) with physiological, perceptual, mental ability, experience or knowledge deficiencies unless used safely under the supervision or guidance of the person responsible for their safety.
10. Unplug the power plug if this product is not used for an extended period of time. Especially when there are emergencies such as thunder and lightning, earthquakes or fires, please switch off the power and unplug the power plug immediately.
11. This product only requires external cleaning and maintenance; do not clean the surface with rough cleaning tools, and do not rinse it with water directly.
12. This product may not be repaired or modified by repairers who are not authorized by our company. If you discovered any abnormalities such as noises, smoke or strange odors, please switch off the power immediately, unplug the power plug and contact customer service personnel.
13. Please refer to the company information at the end of this manual on how to contact customer service.
14. This product has been tested before leaving the factory. If there is some vapor inside the product, it is a normal phenomenon.
15. Please be sure to use filters from original manufacturer to ensure stable quality and product warranty.

Product Configuration and Structure

Main Unit + Water Case



Filters

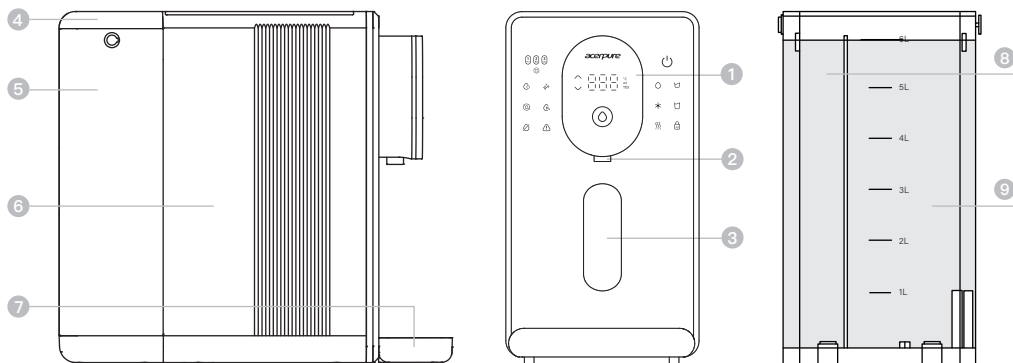


User Manual + Warranty Card + Bottom Leak-proof Spare Parts



* The parts have been already installed in the machine and spare ones are provided for potential loss or wear.

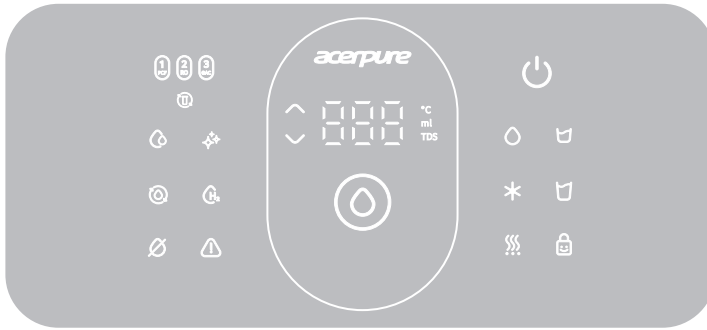
Product Structure



- ① Display Panel ② Water Outlet ③ Transparent Hydrogen Water Window ④ Water Tank Cover
- ⑤ Water Tank ⑥ Host ⑦ Water Case ⑧ Concentrated Water Tank ⑨ Original Water Tank

Thank you very much for purchasing this product. Please make sure to read this manual carefully, use this product correctly, and store it properly

Display Panel and Function Buttons Introduction-1



| Function button |



-Filter Replacement Button-

After replacing the filter and turn on the machine, please press this button for 3 seconds to enter the filter selection mode, then select the filter you need to replace, and finally press and hold it for 3 seconds to complete the filter reset.



-Power Button-

You can start or stop using this product. *In standby mode, please press and hold for 2 seconds to turn on the product, and in power on mode, you can press and hold for 2 seconds to enter standby mode.



-Smart Wash Button-

Use this button to wash and drain the internal water circuit and water tank.

Short press once: Immediate TDS value is displayed in the middle of the panel. Press and hold for three seconds: Smart wash starts, and the wastewater is discharged from the outlet after three minutes. Please make sure to prepare water containers in advance to receive water.



-Direct Water Dispense Button-

You can use this button to take the water with normal temperature and default volume. When the water dispensing exceeds 500ml, the water dispensing will be stopped automatically.



-Normal Temperature Water-

Water temperature can be adjusted to normal temperature by this button before water is dispensed.



-Small Cup Volume Water Dispense Button-

You can use this button to dispense water in a small cup volume (150ml by default).



-Cold Water-

Before dispensing, the water temperature can be adjusted to cold water by this button.



-Large Cup Volume Water Dispense Button-

You can use this button to dispense water in a large cup volume (300ml by default).



-Hot Water-

Before dispensing, the water temperature can be adjusted to hot water by this button.



-Up and Down Adjustment Buttons-

Touch this button to select to display water temperature, water volume or TDS value and you can also adjust water temperature or volume within a limited range by this button.



-Child Lock-

It is designed to prevent burns. When taking hot water, you need to press the child lock first, press Hot Water Button and then Direct Water Dispense Button to take hot water.

Display Panel and Function Buttons Introduction-2



| Indicator |



-Filter Life Indicator-

You can check the status of the filter life by this indicator. When the indicator light is orange, it means that only 20% of the filter life is left. When the indicator light is red, it means that the filter is exhausted and needs to be replaced immediately.



-Hydrogen Production Indicator-

You can check the working status of the hydrogen production system by this light. When the indicator is on, it means the hydrogen production is in progress, and when it is off, it means the hydrogen production is finished.



-Out of Water Indicator-

When this light is on, it means that the water tank is out of water, so you need to wait until the water production is finished before you can take water.



-Water Change Indicator-

You can get the water change indication by this indicator. When it is on, it means the original water tank is short of water and needs to be changed. Please add tap water to the original water tank.



-Malfunction Indicator-

When the malfunction indicator is on, please see page 10 for troubleshooting or contact acerpure customer service.

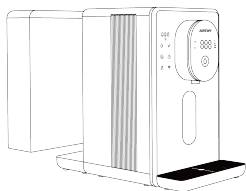
-Water Purification Indicator-

You can use this indicator to check the status of the water dispenser's water production. When the indicator is on, it means that water filtration is in progress.

Operating Instructions

First time use

- ⚠ Please place the product on a table or a flat area for smart wash and drainage and pay attention to the maximum water level of the product.



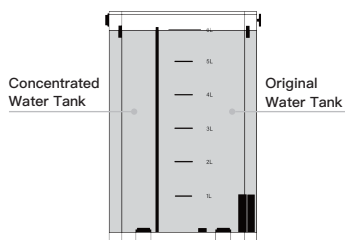
- 1 Please remove the original water tank and add tap water, then install the original water tank back to the main unit and put on the water tank cover.



- 2 After inserting the plug, please press and hold the power button for 2 seconds to turn on the product.




- 3 Press and hold the smart wash button for cleaning, place a water container (such as a bucket) at the water outlet and wait for about 6–10 minutes for the water tank to drain from the main unit before turning off the machine (1–2 times for first time use).





- 4 When the water change light is on, please add tap water into the tank. Machine will start to produce the purified water automatically. (We suggest users wash the tank regularly to ensure the best water quality.)

Regulate water temperature

Normal temperature water dispense

Please press  Direct water dispense button for normal temperature water.

Cold water dispense

Please press  Cold water, and then press  Direct water dispense button for cold water dispensing.

(Press and hold the cold water button for 5 seconds to turn off the cold water production, and press again for 5 seconds to turn on the cold water production.)

Operating Instructions

Regulate water temperature

Hot water dispense



Please press the child lock to unlock and then press the hot water button. There are three hot water temperatures (70°C, 85°C and 95°C by default).



Please press the direct water dispense button for hot water that meets your temperature requirements.



To adjust the water temperature: select a water temperature range and adjust the value by the up and down buttons.

Preset water temperature	70°C	85°C	95°C
Adjustment range	40-95°C		



Please note that there is a fixed range for hot water temperature adjustment. Please see this table for the range.



Adjust the preset value of hot water temperature: Unlock first, touch the hot water button and select one from 70/ 85 /95 °C. Press and hold the hot water button for three seconds to enter the setting mode. Use the up and down buttons to adjust the preset value. After selection, stop the action for three seconds. The machine is now set up and will stop flashing.

Regulate water dispensing

Small cup volume water dispense



1 For the predetermined water volume of 150ml, select the small cup volume of water and then select the water temperature.



2 Select the small cup volume of water and then press the up and down buttons to adjust the water volume in units of 50ml (volume range: 150-500ml); after the adjustment, press the direct water dispense button to dispense the water.

Large cup volume water dispense



1 For the predetermined water volume of 300ml, select the large cup volume of water and then select the water temperature.

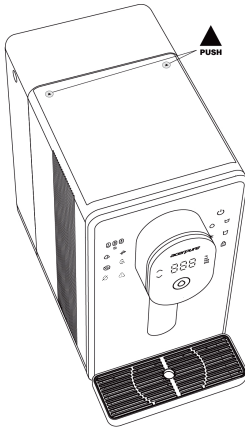


2 Select the large cup volume of water and then press the up and down buttons to adjust the water volume in units of 50ml (volume range: 150-500ml); after the adjustment, press the direct water dispense button, and you can dispense the water.

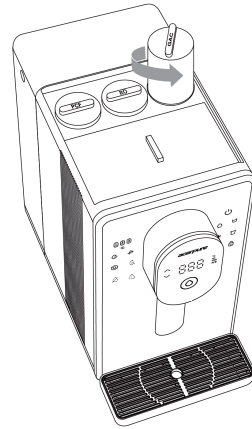
Operating Instructions

Filter Replacement

! Please turn off the power and unplug the product before replacing the filter.

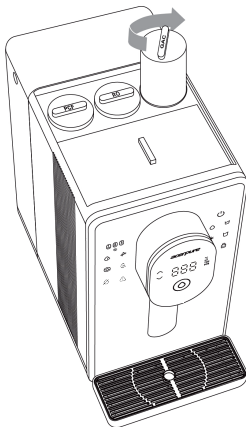


- 1 Press the **PUSH** button and the water tank cover will pop open automatically.



- 2 Turn the filter out counterclockwise and pull it upward.

Filter Installation



- 1 Install a new filter and fasten it clockwise to the end.



- 2 Press and hold the reset button for 3 seconds, then touch the reset button to select the corresponding filter, and finally press and hold for 3 seconds to complete the reset.

Filter Function and Replacement Cycle

Abbreviation of filter	Type of filter	Recommended replacement cycle
PCF	Polypropylene & Carbon Block Composite Filter	6-12 months
RO	Reverse Osmosis Membrane Filter 200G	12-24 months
GAC	Granular Activated Carbon Filter	6-12 months

Before Seeking After-sales Service

If you discovered that the product malfunctioned, please check the following items before contacting customer service.

Problem	Possible cause	Solution
Product does not	Is the power plug plugged in the	Please plug the power plug for this product in the socket correctly.
Product cannot	Is there enough water in the water tank?	Please add water to the original water tank.
	Is the filter blocked because it is too dirty?	Please verify the condition of the filter, and clean or replace the filter in a timely manner.
Product water	Is the filter too dirty or exceeding the use time for a replacement?	Please verify the condition of the filter, and clean or replace the filter in a timely manner.
The taste is not satisfactory	Is the filter too dirty or exceeding the use time for a replacement?	Please verify the condition of the filter, and clean or replace the filter in a timely
Water seepage at the screw connection	Have the parts on the machine been disassembled by yourself?	Please contact acerpure customer service.
	Are the silicone seals in the water seepage area aged or damaged?	
Electricity leakage or product body with electricity	Is the product placed on an unstable surface or is there a water leak in the machine?	Please make sure the product is placed on a surface counter and check its water leakage.
Product cannot produce hot water	Is the power plug plugged in the socket properly?	Please plug the power plug for this product in the socket correctly.
Product cannot produce cold water	Is the power plug plugged in the socket properly?	Please plug the power plug for this product in the socket correctly.
Product cannot produce hydrogen	Has the hydrogen production been completed or has water window been	Please contact acerpure customer service.
	Is there any water in the small water tank?	

Malfunction Code Description

Code	Possible cause	Solution
E1	If the water production does not stop for 90 minutes, the malfunction light will turn on and E1 will be displayed in the numeric area of the LED digit.	<ol style="list-style-type: none"> 1. When the filter is dirty, resulting in poor water production efficiency. It is recommended to replace a new filter. 2. Please check if the filter is properly installed. 3. Please check if the water tank is properly installed.
E2	When the water inlet circuit malfunctions, the malfunction light will turn on and E2 will be displayed in the numeric area of the panel.	Please contact acerpure customer service.
E3	When the water temperature thermal resistance is open, the malfunction light will turn on and E3 will be displayed in the numeric area of the panel.	Please contact acerpure customer service.
E4	When the inlet water temperature is in the range of 0-1°C, the malfunction light will turn on and E4 will be displayed.	Please use water that is 5-38°C.
E6	Heating circuit board malfunction is detected.	Please contact acerpure customer service.
E7	The heating element temperature is too high.	Please stop using the machine first and wait for the temperature to decrease. Then, it will automatically return to normal.

Product Specifications

Product name	Hot & Cold Water Purifier
Product model	WP742-40W
Rated voltage	100V/60Hz (For Taiwan specifications only)
	220-240V/50-60Hz
Rated power	1500W (For Taiwan specifications only)
	2200W
Working water pressure	0.4~0.8Mpa
Suitable water temperature	5~38°C
Net weight	10.989 kg
Product dimensions	475x240x430mm
Country of origin	China

Company Information

acerpure

www.acerpure.com

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